

## **Instructions for withdrawal from the sale contract**

### **(information on exercising the right to withdraw from the sale contract)**

#### **The right to withdraw from the contract**

You have the right to withdraw from this contract within 14 days without giving reasons. This right is vested in Consumers, except for natural persons who are sole traders and except for Companies. In all other cases, it is only granted on the basis of the good will of the Manufacturer.

The deadline to withdraw from the contract expires after 14 days from the day:

1. on which you came into the possession of an item or the last of the items, if the contract concerned the transfer of ownership of many items delivered separately, or into the possession of the last batch or part, if the contract concerned the transfer of ownership of items delivered in batches or in part;
2. on which a third party (other than the carrier) indicated by you came into the possession of the item or the last of the items, if the contract concerned the transfer of ownership of many items delivered separately, or into the possession of the last batch or part, if the contract concerned the transfer of ownership of items delivered in batches or in part.

In order to exercise your right of withdrawal from the contract, you must inform *FIRMA PRODUKCYJNO-HANDLOWO-USŁUGOWA SIGERN WOJCIECH FAŁOWSKI SPÓŁKA KOMANDYTOWA*, address: Wielopole 86, 33-311 Wielogłowy, e-mail: [adriana@sigern.pl](mailto:adriana@sigern.pl), telephone: +48 608 580 403, about your decision to withdraw from this contract by means of an express statement (for example a letter sent by post, fax or e-mail).

You may use the attached contract withdrawal form, but it is not obligatory.

In order to keep the deadline to withdraw from the contract, you must send us, before the expiry of the contract withdrawal deadline, information that you wish to exercise your right to withdraw from the contract.

#### **Consequences of withdrawal from the contract**

If you withdraw from this contract, we will refund you all the payments received from you – including the costs of delivery of the item (save for any additional costs related to the delivery method chosen by you other than the cheapest standard delivery offered by us) – immediately, and in any case not later than 14 days from the day on which we were informed about your decision to exercise the right to withdraw from this contract. We will refund your payments using the same payment methods that you used in the original transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees related to the refund.

We may withhold the refund until we receive the item or until a proof of its return is provided to us, depending on whichever occurs first if the contract concerned the sale of the item.

If the contract concerned the purchase of an item, you must send back or deliver the item to the following address: *FIRMA PRODUKCYJNO-HANDLOWO-USŁUGOWA SIGERN WOJCIECH FAŁOWSKI SPÓŁKA KOMANDYTOWA*, Wielopole 86, 33-311 Wielogłowy, immediately, and in any case not later than 14 days from the day on which you informed us of your withdrawal from this contract. The deadline is kept if you send back the item before the expiry of the 14-day deadline.

You will bear the direct costs related to the return of the item.

You are only liable for the reduction of the value of the item resulting from its use other than was necessary to establish its nature, characteristics and functionality.